

EMPOWERING JAMES' INDEPENDENCE

Advanced Adult Care Assessments (AACAA) recently completed a Tender Contract with a Local Authority in the North West to conduct comprehensive Care Act 14 Assessments, Reviews, and Care & Support Plans for adults residing in Supported Living Services.



KEY EFFICIENCY MEASURES

- Data triangulation
- Identifying Overlaps in One-to-One Support
- Optimising Support Hours
- Improving Scheduling

Benefits

- Identified **significant financial savings**
- Successful achievement of all Key Performance Indicators (KPIs) within the specified timeframe, with assessments rated as Good or **Outstanding**
- Through the use of service-based assessments and data triangulation techniques, we made **significant cost savings**
- Identification of **future opportunities** for further improvement



Advanced ACA have delivered work to a very high standard for our Council delivering a project to review individuals in supported living and complete assessments and support plans to a high standard. The provider has been very responsive to the needs of commissioners and social workers and the provider(s) who we carried out the project with.

Council Commissioner

EMPOWERING JAMES' INDEPENDENCE THROUGH AACAA'S ASSESSMENT PROCESS

James, a 46-year-old man with learning disabilities, had been in supported living accommodation for several years. As his needs changed, it was clear that his care plan needed updating. The local council contracted AACAA to comprehensively review his care, support needs, and living arrangements under the Care Act 14.

JAMES' JOURNEY

From the outset, James was fully involved in the process. A dedicated ISW from AACAA visited him at home, taking the time to get to know him personally. They spoke with James and his carers, support staff, and family to gain a holistic understanding of his needs.

In the first phase, our social worker focused on conducting a strengths-based assessment. They examined James' abilities and goals, promoting independence rather than solely focusing on his limitations. James expressed a desire to be more independent and engage in community activities, which hadn't been possible under his current plan.

THE OUTCOME

The new plan gave James increased flexibility and more person-centred care. It increased his weekly hours for independent community engagement and reduced unnecessary overlapping support. The council achieved significant financial savings without compromising care quality.

With his updated support plan, James began to thrive. He felt empowered with more independence, attending community events and joining a local art group, something he had long wanted to do. His carers also noticed that the streamlined support allowed them to focus better on his personal development goals.