

# The AACA Brochure

Advanced ACA

Visit Our Website www.advancedaca.co.uk



# Table of Contents

- About Us: Pages 3-6
- Benefits & Efficiency Savings: Pages 7-8
- Our Assessments, Services & ISWs: Pages 9-12
- Who We Work With: Pages 14-15
- Case Study: Page 16
- Our Group: Pages 17-19



# Our Company

Advanced ACA is here to reduce your administrative workload. We help you meet strict timescales and protect the safety of Adults with fair, evidence-based assessments and reports. We work alongside you to provide essential interventions and support to individuals, providing assessments for local authorities and solicitors.

You'll have easy access to a nationwide panel of seasoned independent social workers from diverse professional backgrounds. We'll assign experts with the right skill sets, experiences, and language proficiencies to provide comprehensive independent assessments. This is how we help you ensure the very best outcome.

The handl Group

Advanced ACA is backed by the handl Group, expert investors in health and social care, specialising in spotting and supporting companies with promise. With the backing and guidance of the handl Group, we can continually improve, offering you even better standards of quality and service. At the same time, we maintain our independence as providers of assessments.



## **Your Partner**

At AACA, we provide trusted, top-tier assessments for local authorities and legal firms. Our nationwide panel of experienced independent social workers offers comprehensive, evidence-based assessments tailored to your needs.

We assign experts with the right skills, experience, and language proficiency to ensure the best outcomes. Collaborate with a diverse team and receive nuanced insights and tailored reports. With AACA, you can always rely on professionalism, sensitivity, and dedication in every assessment.



## Our Team



#### Donna Whitehead - Panel Manager

Donna has over 25 years of experience in Social Care, working with Adults in Community, Residential, and Supported Living Settings. Working in statutory services and charities, Donna has previously led a complex care team that focused on moving people out of Long Stay Hospitals and out-of-area placements. Donna has been qualified since 2005 and has completed Post Graduate Certificates in Applied Mental Health, including (AMHP) and Autism and Asperger's.



#### Alexandra Lane - Service Manager

Alex has over 10 years of experience in the medico-legal sector, excelling in customer relationship management with Solicitors, Insurers, and Healthcare Providers. She optimises organisational performance through a people-centric approach and a strategic focus on business success.



#### Sarah Roddy - General Manager

Sarah has over 20 years of experience working within the medical and legal sectors, gaining experience in civil and family law.

# Why Choose AACA?



#### **Managerial Capacity**

Our strong managerial oversight simplifies workforce implementation and logistics. This approach not only lightens the load on busy managers but also enhances overall productivity and effectiveness within your team.

#### **The handl Group**

We're a proud member of The handl Group alongside prestigious businesses such as Speed Medical and Foresight.

#### Consultancy

Our team is on hand if you need assistance managing both small and large-volume cases.

#### Experience

All of our ISWs have a minimum of 8 years post-qualifying experience.

#### Efficiency Savings

With our customised services and proven methodologies, AACA helps local authorities achieve significant efficiency savings. This not only upholds the highest standards in social care but also frees up resources for further improvements.

# Understanding Efficiency Savings

- Skilled Workforce & Training: We prioritise safer recruitment practices, select qualified social workers, and provide comprehensive induction and strength-based assessment training, ensuring a well-prepared and cohesive team.
- Rigorous Quality Assurance: We implement stringent quality assurance measures to maintain high standards of accuracy and professionalism. Previous case studies provide examples of results, such as 54% of assessments being rated as Good and 46% as Outstanding.
- Financial Efficiencies: Address logistical challenges and streamline workforce implementation.
- Efficient Service Delivery: Social workers conducted holistic assessments, understanding individual needs and potential efficiencies, adhering to AACA Core Standards, and safeguarding policies.
- Hard-working, Determined Team: We promise to remove managerial and logistical burdens from your workforce. Partnering with AACA offers your local authority expert knowledge, dedicated support, and a commitment to excellence in adult social care assessments.

## **Our Assessments**





#### **Standard Assessments**

- 1. Needs assessments
- 2. Care and support plans
- 3. Social care reviews
- 4. Mental capacity assessments
- 5. CoP3

- 6. Best interests reports
- 7. Carers assessments
- 8. Continuing Healthcare DoLs
- 9. Psyche Assessments
- 10. Tailored Multi-Disciplinary Packages

You'll receive comprehensive adult social care assessments for your private and legal aid-funded cases thanks to close partnerships. From single assessments to large case volumes, our bespoke solutions minimise backlogs and efficiently prioritise workloads to help you reduce your administrative burden. You'll also save money as we help you address logistical challenges, streamline workforce implementation, and maintain quality assurance.





## **Transition Services**

The transition from child to adult services can leave young people unprepared, leading to heightened anxiety and challenges. AACA's transition assessments are designed to bridge this gap and provide tailored support.

Our Independent Social Workers (ISWs) conduct comprehensive assessments, gathering information from the individual, their family, and professionals to fully understand their strengths, needs, and preferences. We approach each case with sensitivity, ensuring the individual has time to express their views and wishes.

We focus on empowering individuals by involving them in care planning, financial decisions, and tenancy responsibilities, and we review Educational Health Care Plans to ensure continuity of care. Additionally, we assess the individual's capacity to consent to their care and address any potential restrictions.

Through these thorough assessments, AACA supports a smooth and successful transition into adult services.

# Nationwide ISWs



### Nationwide Network

Access our nationwide network of experienced Independent Social Workers to request nationally recognised and tailored assessments unique to AACA - all compliant with the Care Act 2014. Every assessment puts the individual's needs and requirements first to build a fairer, more accurate picture. Plus, we use Safer Recruitment Practices to ensure you're in expert hands.



### **Our Promise**

Every Independent Social Worker you'll work with has the following:

- A minimum of 8 years post-qualifying experience
- Social Work England registration
- An enhanced DBS check
- ICO registration
- Professional & public insurance

Advanced ACA have delivered work to a very high standard for our Council delivering a project to review individuals in supported living and complete assessments and support plans to a high standard. The provider has been very responsive to the needs of commissioners and social workers and the provider(s) who we carried out the project with. - Council Commissioner

# **Operations Process**



Full CVs of suitable social workers provided (including experience, service-specific capabilities, skill set, career history).

#### **INSTRUCT**

Full instruction and case documents received from customer.

Assessment undertaken and report returned to Advanced ACA.

#### **QUALITY CHECK**

Report quality assured by an experienced in house team and filed.

Tick it off the list, your assessment is in safe hands. That was easy!

#### Solicitors







#### Unique

- Experienced supply chain provider dedicated to meeting customer needs.
- Nationwide capacity to supply MCA, CoP3, Best Interests Reports, or support with Second-Opinion cases such as Care Act Assessments.
- Dedicated resources in deployment, administration, quality assurance, and financial management to ensure the highest support quality within the strictest timescales.

#### **Experienced**

 Extensive knowledge and implementation of Legal Frameworks such as the Care Act 2014, Human Rights Act 1998, Mental Capacity Act 2005, and amended Mental Capacity Act 2007, including Deprivation of Liberty Safeguards

#### **Dedicated**

- AACA acts as a dedicated partner, transcending traditional service provision.
   Managerial oversight streamlines workforce implementation and mitigates logistical challenges. Improve your supply chain delivery with an experienced Social Care Provider.
- Tailored services meet specific needs each time, ensuring personalised support and consultation.

#### **Local Authorities**



#### Holistic

 We prioritise a holistic understanding of individuals, recognising the unique complexities of each person's journey.
 Collaboration and fostering partnerships with individuals, their families, and the broader community are fundamental to ensure a comprehensive care network.

#### **Innovation**

 Our ISWs value innovation as a driving force, constantly seeking new and practical solutions to enhance the quality of life for those under our care. Our dedication to transparency, empathy, and respect shapes every interaction, creating an environment where individuals feel heard, understood, and empowered.

#### Efficiency

- Financial Efficiencies: We streamline workforce implementation and address logistical challenges to optimize costs and resources.
- Efficient Service Delivery: Our social workers conduct holistic assessments, adhering to AACA's Core Standards and safeguarding policies, while identifying potential efficiencies.





# Case Study

We recently partnered with a Local Authority to conduct comprehensive Adult Social Care Act 14 Assessments, Reviews, and Care & Support Plans for individuals in Supported Living Services. Our shared aim was to achieve specific KPIs within six months, emphasizing quality and efficiency.

Efficiency strategies included service-based assessments, face-to-face evaluations, leveraging technology for data triangulation, and identifying opportunities for efficiency gains, leading to significant savings.



#### **Strategies**

- A dedicated managerial infrastructure
- Prioritising safer recruitment practices
- Comprehensive induction
- Property-based assessments
- Quality assurance measures



#### **Outcomes**

- Identified significant financial savings
- Achieved 100% of targets
- Achieved within timescales
- Delivery of smooth service
- Achieved 100% satisfaction



#### LA Challenges

- Staffing Challenges
- Time Constraints
- Data Management
- Financial Oversight



#### **Benefits**

- Enhanced quality of care
- Streamlined assessment process
- Financial efficiency
- Continuous Improvement



## Child & Family Services



#### ACCA

ACCA is a trusted name with over 26 years of dedicated service to local authorities and legal firms. Our partners across the country benefit from our unwavering commitment to excellence and high-quality evidence-based assessments.

#### **Partnerships**

With ACCA, you'll have access to a nationwide panel of experienced independent social workers from diverse professional backgrounds. We carefully match experts with the right skills, experience, and language proficiencies to provide comprehensive and empathetic independent assessments. Our approach ensures the best outcomes for children and families.

#### **Assessments**

- Additional Needs Assessments
- Viability Assessments
- Standard Parenting and High Risk Assessments
- Sibling Assessments
- Connected Persons Assessment
- Special Guardianship Assessment
- Fostering and Adoption Assessment
- Child Permenance Report

# Advanced Na PLUS



### Services

#### 24/7 in the Home Programme

Undertaken by an Independent Social Worker and a team of experienced Parenting Practitioners, our 24/7 in the Home Programme and Community-Based Supervision are delivered within the family home and in the local community over a level and period of time that is determined by the instructing Local Authority.

#### **Contact Supervision**

The Children Act 1989 imposed a duty upon Local Authorities to promote 'reasonable contact' between a looked-after child and his/her parents and specified others, providing this is consistent with the child's welfare, and it is reasonably practical to do so.

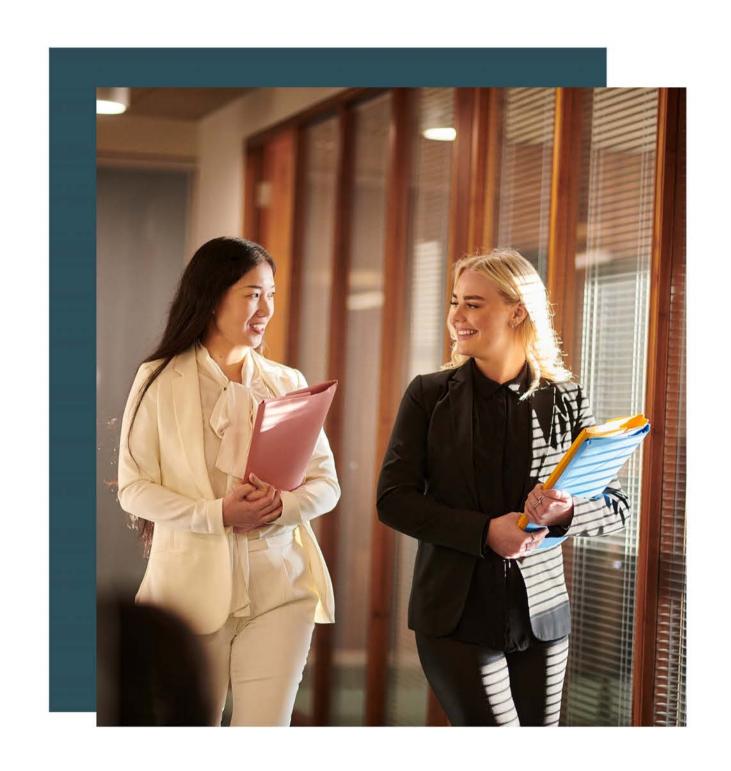
#### **Outreach**

Undertaken by our team of experienced Parenting Practitioners, our Outreach Service supports families in various circumstances by providing necessary support and supervision for parents with their children when identified risks necessitate additional safeguards.

#### **Tops Teaching & Snap Analysis**

Both are bespoke packages of teaching and support provided and tailored to the parent's needs. The SNAP Analysis focuses on determining a parent's strengths and weaknesses, whereas the Tops Teaching programme supports parents in their own homes to develop their capacity to care for their children independently or as a stand-alone service.

# FORESIIGHT



If your family, criminal or immigration case needs more than ACCAs range of assessments, our partnership with Foresight will ensure you have access to the expert witness reports you need even within the strictest court deadlines.

Foresight brings 15 years' experience to deliver timely, accurate reports that help you present a convincing picture of evidence with no additional time investment from your team.

Adding Foresight's nationwide panel of expert witnesses to our panel of ISWs, we'll take the time to understand your case's requirements and source both the assessments and expert witness reports your case needs.

All reports are delivered within Legal Aid rates, keeping your costs and administrative burden down.



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# Thank You Advanced ACA

Visit our Website www.advancedaca.co.uk



Give us a Call

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Drop us an Email enquiries@advancedaca.co.uk